

Community Outreach Worker

Term Position to March 31, 2027 with possibility of extension.
Three Positions available: two full time 37.5 hours per week, one part time 25 hours per week.



Wage: \$25.00 per hour

Shift: between 12:00 and 8:00 p.m. , 5 days a week in all weather

Location: Oak Table Site, 107 Pulford Street

About 1JustCity

1JustCity is committed to creating communities where everyone is welcomed, valued, and supported. We provide a safe, inclusive, and welcoming space where community members can access meals, basic-needs supports, resources, and meaningful connections. We support over 1200 guests each week and operate an emergency warming shelter during the winter months.

We are seeking a compassionate, reliable, and skilled Community Outreach Worker to join our Oak Table team. This position is ideal for someone who is relationship-focused, comfortable working in a fast-paced environment, and committed to supporting people with dignity, respect, and without judgment.

About the Role

The Community Outreach Worker plays an important role in creating a welcoming, safe, and inclusive drop-in environment. You will build trusting relationships with community members, support day-to-day drop-in operations, respond to crises, and help individuals connect with appropriate community resources and services.

The successful candidate will work from a trauma-informed, anti-oppressive, culturally safe, and harm reduction approach, recognizing the strengths, dignity, autonomy, and lived experiences of each person accessing Oak Table.

Key Responsibilities

- Conduct proactive street outreach throughout Winnipeg neighbourhoods.
- Build trusting, respectful, and non-judgmental relationships with community members.
- Meet people where they are and provide practical, immediate support based on their needs.
- Distribute food, water, seasonal supplies, hygiene items, harm reduction supplies, and emergency resources.
- Respond calmly and effectively to community crises and urgent support requests.
- Provide overdose response, basic first aid, and crisis intervention when required.
- Connect individuals with housing, healthcare, income assistance, addictions services, shelters, identification services, cultural supports, and other community resources.
- Advocate alongside participants while respecting their self-determination, choices, and autonomy.
- Support individuals in navigating community services and systems.
- Prepare, organize, load, unload, and restock outreach supplies.
- Maintain the cleanliness, organization, and readiness of the outreach vehicle.
- Accurately document outreach contacts, referrals, incidents, and other required information.

- Maintain appropriate professional boundaries while developing meaningful community relationships.
- Collaborate with Oak Table staff, other 1JustCity programs, healthcare providers, shelters, outreach teams, and community partners.
- Participate in outreach planning, team meetings, training, and ongoing professional development.
- Represent 1JustCity with professionalism, compassion, respect, and integrity.
- Uphold the mission, vision, and values of 1JustCity.

What You Bring

Knowledge & Skills

- Strong relationship-building and interpersonal skills.
- Excellent verbal and written communication skills.
- Ability to work independently and confidently in community settings.
- Strong problem-solving and critical-thinking abilities.
- Excellent situational awareness and sound judgment.
- Ability to remain calm, professional, and compassionate during crises.
- Strong organizational and documentation skills.
- Ability to adapt to changing circumstances and respond to emerging community needs.
- Ability to work collaboratively with colleagues, service providers, and community partners.
- Commitment to harm reduction, equity, inclusion, and anti-oppressive practice.

Experience

Experience supporting people experiencing one or more of the following is strongly valued:

- Homelessness
- Substance use or addictions
- Mental health challenges
- Poverty
- Trauma
- Housing insecurity

Previous experience in street outreach, community outreach, shelter services, harm reduction, social services, or other community-based settings is considered an asset. Lived experience and knowledge of the communities we serve are also valued.

Required Knowledge

- Harm reduction philosophy and practices
- Trauma-informed care
- Indigenous cultural safety
- Anti-oppressive practice
- Understanding of colonization and systemic barriers
- Knowledge of Winnipeg community resources and support services

Certifications & Requirements

- Valid Manitoba Class 5 Driver's Licence
- Acceptable driver's abstract required
- CPR/First Aid
- Mental Health First Aid
- ASIST

- NVCI or equivalent de-escalation training
- Naloxone Administration
- HIFIS Training and experience preferred
- Willingness to participate in additional training as required

Working Conditions

This is an active, community-based position that involves working directly in neighbourhoods throughout Winnipeg. The successful candidate should be comfortable with:

- Primarily working outdoors in all weather conditions.
- Extensive walking throughout Winnipeg neighbourhoods.
- Driving throughout Winnipeg neighbourhoods.
- Working in a fast-paced and sometimes unpredictable environment.
- Exposure to crisis situations and emergency response.
- Working with individuals experiencing complex and challenging circumstances.
- Frequent standing, walking, bending, lifting, and other physical activity.
- Lifting and carrying supplies weighing up to 50 lbs.
- Regularly entering, exiting, loading, and unloading the outreach vehicle.
- Working independently while maintaining communication with the broader team.
- Evening, weekend, and holiday shifts as required.
- Regular use of the outreach vehicle to transport staff and supplies between outreach locations.

Why Work with 1JustCity?

As a Community Outreach Worker, you will have the opportunity to make a meaningful difference in the lives of people who may experience significant barriers to accessing traditional services.

Every day is different. You will build relationships, respond to immediate needs, connect people with resources, and help create safer and more connected communities.

If you are compassionate, resilient, adaptable, and committed to meeting people where they are, we encourage you to apply.

How to Apply

Please submit your resume and cover letter outlining your relevant experience and interest in the Community Outreach Worker position through [indeed.com](https://www.indeed.com) or by email: jobpostings@1justcity.ca. Please identify if you are applying for a part time or full time position and include your phone number and email address in your application.

1JustCity is committed to employment equity, diversity, and inclusion and to creating a workplace reflective of the community we serve. We encourage applications from all qualified individuals, with a strong priority placed on increasing Indigenous representation on our team. We also welcome applications from racialized and 2SLGBTQIA+ individuals. Accommodations as needed are available upon request throughout the hiring process.

We thank all applicants for their interest. Only candidates selected for an interview will be contacted.